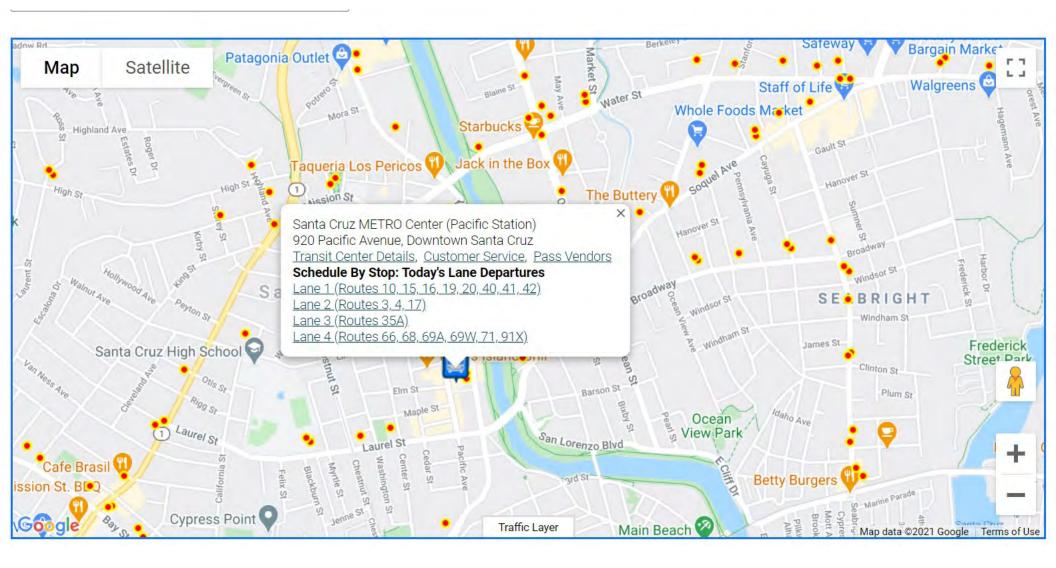
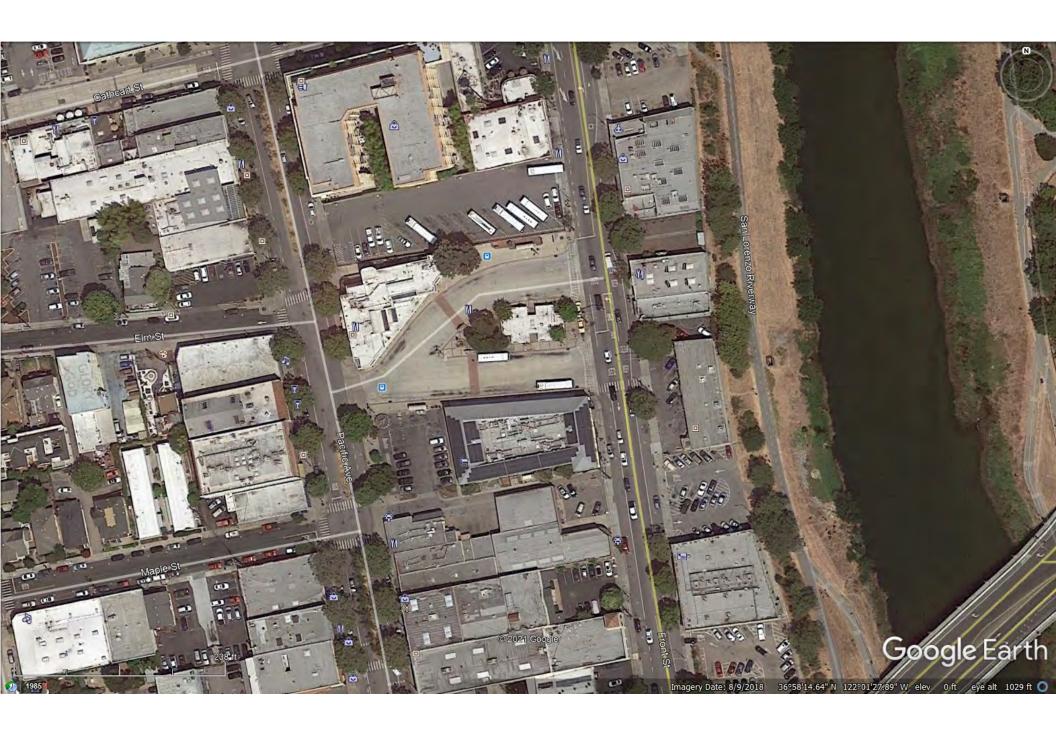


Route: Pick a Route		v						
Мар	Satellite	11/12/11	Mystery Spot 😜	Brandid		4	-17/	ri e
Emp	Parac	dise Park						
Empiredade		Pasatiempo						- 10
9.	University of California Pog Santa Celz	gonip 9						T
e e	9	(1)	0	Soquel Dr	••••	Soquel	s_{oquelD_r}	·
	ie Grade		Market 5	Live Oa	The second secon		Cabrillo Hwy	***
/_	High St.		Maier	ih Av	41st A	What Rd	New Brighton State Beach	
Moore C	reek	Santa C	Broadway &	Capi	itol _{e Rd}	•Capi la		State Beach
Preser	ve • C	onta Cruz Reach	Murray St Twir	Lakes 5	er St	of the second		State Beach
		anta Cruz Beach Board alk	Murray	E Cliff Dr	Pleasure Po	int		+
er Ranch e Park	1	Sarka Cruz Whar _{Delaware Ave}	· O		OPAL CLI		Soquel Co	7/e
Google Natural B	ridges 🗘	Santa Cruz 🔝	Tra	affic Layer			Map data ©202	1 Terms of Use





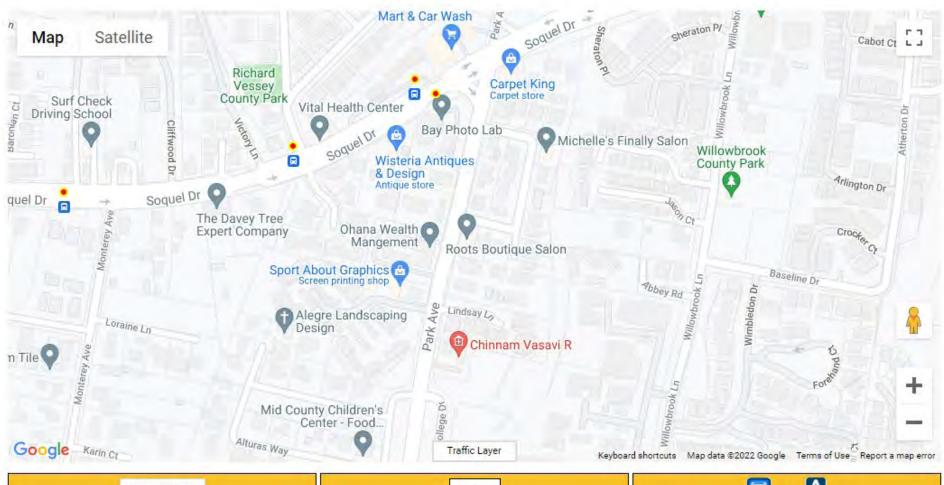


System Map - Winter Service (through 03/16/2022)

Schedule - Service Calendar Schedule by Stop - Fares

Today: Tuesday, 01/18/2022

Route:	
Pick a Route	~



Map Satellite

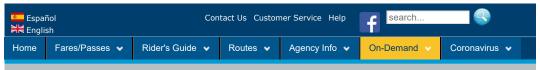
Use Satellite button to see landmarks

Zoom in to see your stop's side of the street



Click on any stop for links and info or search for a stop with Schedule by Stop





You are here: Home ▶ On-Demand ▶ Accessible Services



Service Calendar

Cruz On-Demand

Accessible Services

ADA Paratransit Information

Buy ParaCruz Coupons

ParaCruz Customer Guide

Applying to Paratransit

If you are a minority, woman, or veteran-owned business, check out our proposed Disadvantaged Business Enterprise Goal and how to do business with Santa Cruz METRO!











Find out more about public transit



Accessible Services

Santa Cruz METRO's top priority is to provide courteous, safe, and reliable mobility and accessibility to our community. In cooperation with the Americans with Disabilities Act of 1990 (ADA), Santa Cruz METRO is committed to providing transportation services that can be used by all of our customers.

Accessibility Features

- All **METRO** vehicles are accessible
- Priority seating is available for older adults and customers with disabilities
- All METRO buses have "kneeling" capabilities, which permit the front entry door to be lowered to ease entry and exit of the bus
- If you have difficulty climbing steps, ask the Bus Operator to "kneel" the bus for you before you enter or exit the front entry
- · All METRO buses are equipped with ramps or lifts to accommodate passengers who have difficulty climbing stairs, or who use mobility devices
- · For passengers using mobility devices, there are reserved areas with securement systems to provide a safe ride
- If you have special needs, please notify your Bus Operator; they are trained to assist with the mandatory securement of any mobility device
- For more information regarding METRO's Accessible Services Program, call the Accessible Services Coordinator at (831) 423-3868 or call <u>Customer Service</u>

Fixed Route Features

- In the event of a passenger lift failure, the Bus Operator will notify the Dispatcher for guaranteed Back-Up Service if another bus heading to the passenger's destination will not arrive within 30 minutes
- If a **METRO** bus cannot be provided, our <u>METRO ParaCruz</u> paratransit service will be utilized
- Every METRO Bus is equipped with a Call Stop Announcement System that will announce every bus stop (except
- those within 600 feet of an earlier stop)
- Upon boarding, you may ask the Bus Operator to assist in finding your destination

Attendants

• One Personal Care Attendant (PCA) can ride free with a fare-paying passenger who presents a ParaCruz ID Card, or a Discount Photo ID Card

Service Animal Accessibility

- A Service Animal is defined as any animal that is individually trained to do work or perform tasks for the befefit of an individual with a disabilty, including a physical, sensory, psychiatric, intellectual, or other mental disability
- Passengers with disabilities may be accompanied on a METRO bus, or METRO ParaCruz vehicle by a Service Animal specifically trained to assist them
- The owner must be in control of the animal at all times
- Any working Service Animal should NOT be petted or handled by any person other than the owner
- For complete information see METRO's Service Animal Policy

Life Support Equipment

· Individuals required to use respirators, portable oxygen, and other life support equipment, are permitted to board with them, unless it would violate Federal Regulations (49 CFR Parts 100 - 199) concerning the transportation of hazardous materials

Mobility Devices

- Santa Cruz METRO allows for all mobility devices to access our vehicles regardless of weight or size, and will attempt to carry any wheelchair or mobility device that can physically and safely be accommodated on either our Fixed Route or Paratransit equipment
- · Boarding is permitted as long as the device can maneuver the ramp or be picked up by the lift, and the passenger can maneuver the device into the passenger area in a forward facing position for securement
- METRO vehicles utilize a multi-point securement system, including: lap belt, shoulder harness (and safety restraint bar for fixed route)

For Your Safety

- Securement of mobility devices is mandatory
- METRO requests that you lock your brakes on your mobility device while using the lift and also while the bus is in motion
- While traveling in a scooter, the Bus Operator will suggest transferring to a passenger seat once your scooter has been secured

Mobility Training

Many customers find that our fixed route buses provide greater flexibility and independence while being less expensive than our paratransit service. Santa Cruz METRO's Accessible Services Program provides free individualized instruction to older adults and people with disabilities of all ages who want to learn how to:

- Ride the bus safely and confidently
- · Use passenger lifts, ramps, kneeling bus steps, and other special features
- Handle unique mobility situations
- · Make connections between buses

- Obtain a METRO Discount Photo ID Card
- Purchase discount fare passes
- Read the <u>Headways</u> Bus Rider's Guide
- Plan your trip using METRO website

Complimentary **Stokes Straps** (for protecting your wheelchair from tie-down scratches) are available. Contact the **Accessible Services Coordinator**, at **(831) 423-3868** for complete information.

ADA Complaint Procedure

In accordance with the requirements of Title II of the Americans with Disabilities Act of 1990 (ADA), and Section 504 of the Rehabilitation Act of 1973 (504), the Santa Cruz Metropolitan Transit District (METRO) will not discriminate against qualified individuals with disabilities on the basis of disability in the METRO's services, programs, or activities. METRO will not tolerate acts of retaliation against anyone exercising his/her rights under the ADA/504.

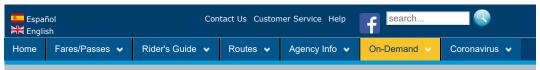
Any person with a disability or his/her representative who believes that METRO's programs, activities or services are not
in compliance with the ADA/504 statutes or regulations, may file a formal complaint with METRO as outlined in the <u>ADA</u>
<u>Complaint Procedure</u>.

Home Fares & Passes Rider's Guide Routes Agency Info ADA Paratransit

Contact Us Site Map Help Privacy & Use GTFS Data

Copyright © 2022 Santa Cruz Metropolitan Transit District. All rights reserved.





You are here: Home ▶ On-Demand ▶ ADA Paratransit Information



Cruz On-Demand

Accessible Services

ADA Paratransit Information

Buy ParaCruz Coupons

ParaCruz Customer Guide

Applying to Paratransit

If you are a minority, woman, or veteran-owned business, check out our proposed Disadvantaged Business Enterprise Goal and how to do business with Santa Cruz METRO!













ADA Paratransit Information



METRO ParaCruz is Santa Cruz METRO's **ADA Complementary Paratransit** service offering accessible door-to-door shared rides for people who are not able to use the bus due to a physical, cognitive, or psychiatric disability.



METRO ParaCruz provides people with disabilities a level of access to mass public transportation that is comparable to the rest of the community.

METRO operates a fleet of safe, clean, modern and accessible large buses, small buses, and minivans, connecting people to educational, business, medical, shopping, social, and other destinations. All METRO fixed route buses and ParaCruz vehicles are accessible to any customers needing the use of a ramp or lift to board a METRO vehicle.

Santa Cruz METRO ParaCruz is a shared-ride service, providing door-to-door public transportation for people who have a temporary or permanent physical, cognitive, or psychiatric disability that prevents them from making some or all of

their trips on METRO's fixed route bus system.

Customers may arrange for an assistant to travel with them. Rides are scheduled in advance, and frequently include picking up and dropping off other customers along the way.

ParaCruz Customer Guide

• Click here for the Customer Guide

How To Apply

- Eligibility for this service is determined through an in-person interview.
- Click here to find out how to apply

For ParaCruz Customer Service Inquiries

- Click here to send us a convenient ParaCruz Customer Service Report
- Or call (831)425-4664
- Responses to ParaCruz Customer Service Reports may take up to 30 days.

ParaCruz Reservations and Customer Service Hours

- Rides must be reserved at least one day in advance of the ride.
- Reservations may be arranged between the hours of 8:00am and 5:00pm
- Call (831)425-4664 (Dial 711 for CRS Hearing & Speech Impaired Services

ParaCruz Service Area

 METRO ParaCruz provides service to any destination within Santa Cruz County that is within three-quarter (¾) miles of an operating bus route.

ParaCruz Service Days and Hours

The days and hours that paratransit service operates reflect the days and hours that METRO local fixed route bus service operates in same area (excluding Amtrak Highway 17 Express).

- If fixed route bus service operates limited trips, paratransit service will be available only during the times when those fixed route bus trips are operating
- Weekend and holiday paratransit service will only be provided when and where local fixed-route bus service is operating
- METRO ParaCruz operates additional evening hours to correspond with certain fixed routes, and operates limited hours
 (6:00am to 10:30pm) adjacent to fixed routes #33 and #34 on weekdays only during the summer months, when these
 fixed routes do not operate.
- Call for more information (831)425-4664 (Dial 711 for CRS Hearing & Speech Impaired Services)

ParaCruz Fares

- Fixed Route Bus Equivalent Fares
 - If a fixed route passenger needs to board one bus to get to their destination, they would pay a single one-way fare (\$2)
 - If a fixed route passenger needs to board two buses to get to their destination, they would pay two one-way fares (\$4)
- Paratransit Fares
 - A Reservationist will inform the paratransit passenger of the exact fare at the time of booking the ride, based on the following criteria:
 - If a paratransit passenger's ride is equivalent to a single fixed route bus fare, they would pay a paratransit base fare (\$4)

Santa Cruz METRO - ADA Paratransit Information

- If a paratransit passenger's ride is equivalent to two or more fixed route bus fares, they would pay a paratransit base fare plus an additional \$2 (\$6 maximum)
- Premium Fares
 - o For will-call returns, a paratransit passenger will pay twice the \$4 base fare (\$8)
 - $\circ~$ For a re-dispatched vehicle, a paratransit passenger will pay four times the \$4 base fare (\$16)

Pre-paid ParaCruz coupons are available

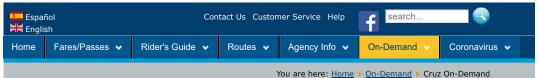
- <u>Click here to purchase online</u>
 Or purchase at the <u>Santa Cruz METRO Center Information Booth during business hours</u>

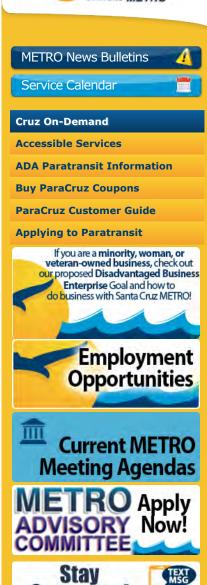
Mobility Devices

• See the Accessible Services page for complete information

Home Fares & Passes Rider's Guide Routes Agency Info ADA Paratransit Contact Us Site Map Help Privacy & Use GTFS Data Copyright © 2022 Santa Cruz Metropolitan Transit District. All rights reserved.









Route Alerts

Today's Schedule

at any Bus Stop



METRO's Cruz On-Demand Service

Santa Cruz METRO has a new pilot transit service, Cruz On-Demand, throughout Santa Cruz County that lets you book trips on-demand.

Whether running a neighborhood errand or connecting to the nearest METRO Transit Center for longer journeys, a Cruz On-Demand vehicle will come to you when you schedule it for service to any address within METRO's service area up to a maximum distance of three miles.

Reserve your trip through the Ecolane app or by calling (831) 425-4664. Cruz On-Demand fares are \$4.00 for trips up to two miles and \$6.00 for trips from two to three miles. Single rides can be paid for with cash onboard the vehicle (exact change required) or with the METRO Splash Pass mobile app. Customers need to purchase the appropriate fare as determined by the Ecolane app or by METRO Customer Service if booking by phone.

Cruz On-Demand is a shared ride experience on smaller vans operated by METRO's trained ParaCruz operators. During this estimated yearlong pilot project, METRO will gather customer feedback and make adjustments to this service as needed to increase efficiency and streamline our on-demand transit service model.

How to Ride:

Schedule a ride. Download the Ecolane app on your mobile device or call METRO's ParaCruz Customer Service at (831) 425-4664. Your pick-up location can be any address within METRO's service area and drop-off locations can be anywhere within a three mile radius of your pick-up address. Trips can be booked up to 24 hours in advance. The scheduler will display the next available pick-up time or you can schedule a future trip for later in the day.

Get ready to ride. Be ready to board the Cruz On-Demand vehicle at any time during the "Ready Window". The "Ready Window" begins ten minutes before your scheduled pick-up time. You can track your ride in real-time in the Ecolane app. When your vehicle arrives, meet your driver outside within 2 minutes.

Ride! Pay for your ride with the METRO Splash Pass app by purchasing the \$4.00 or \$6.00 fare calculated by Ecolane or with cash on board (exact change required). Like METRO's fixed-route bus service, Cruz On-Demand is a shared-ride service. Expect stops along the way to pick up and drop off other customers before reaching your destination.

Service Area

The Cruz On-Demand service area extends 3/4s of a mile from any of METRO's fixed bus routes, excluding Highway 17 and the UCSC campus.

FAQ

1. Why on-demand transit?

Public on-demand, or "microtransit," is a form of demand response public transportation that has been rapidly growing in cities across the nation. Some have compared this type of service to "Uber Pool for the transit world." The service allows users to request a same day ride via a smartphone app, online, or via the Customer Service call center to connect to destinations that may be off the fixed-route METRO network.

2. How does Cruz On-Demand work?

Cruz On-Demand is a rideshare service that uses dynamic scheduling and ride-matching to pick up riders along a flexible route. There is no fixed-route or schedule. There is also no advanced booking requirement, though wait times will vary based on demand. We recommend you book at least 30 minutes in advance to guarantee your trip. Rides will be shared with other Cruz On-Demand and ParaCruz customers.

3. Where is Cruz On-Demand available?

The Cruz On-Demand service area extends 3/4s of a mile from any METRO fixed-route bus route, excluding Highway 17 and the UCSC campus.

4. Why are trips limited to 3 miles?

Cruz On-Demand is intended for short neighborhood trips or to connect you to a Transit Center to transfer to a METRO fixed-route service for longer journeys. It is not meant to replace trips that could be served by METRO's fixed-route bus system. Shorter trips also mean that more people will get to use the system.

5. Why is Cruz On-Demand a pilot project?

METRO, like many agencies use pilot programs when first launching a new service to perform preliminary studies in order to evaluate feasibility, cost, duration, and make improvements on performance prior to launching a full-scale project.

METRO plans on doing just that over the next year with our Cruz On-Demand pilot and will continue to evaluate the program while it is in service.

6. Why is UCSC excluded?

Two reasons: The UCSC campus already benefits from very frequent fixed-route service and the demand on campus would be far too great for on-demand service. Cruz On-Demand is intended to supplement METRO's fixed-route service in areas where service is less frequent and demand is not as great.

7. Will Cruz On-Demand pick me up at my house?

Yes! The service will pick-up you up at any address or bus stop in METRO's service area and drop you off anywhere within a three miles radius of the pick-up address.

8. How will I know my ride is here?

Be ready to board the Cruz On-Demand vehicle at any time during the "Ready Window". The "Ready Window" begins ten minutes before your scheduled pick-up time. You can track your ride in real-time in the Ecolane app. When your vehicle arrives, meet your driver outside within 2 minutes.

9. How long are typical wait times?

Wait times may vary, especially during high demand periods. Wait times can be as little as a few minutes to upwards of an hour.

10. How much does it cost to ride?

Cruz On-Demand fares are \$4.00 for trips up to two miles and \$6.00 for trips from two to three miles. Pricing will continue to be evaluated during the pilot period of Cruz On-Demand.

11. How can I pay for my ride?

Pay for your ride with the METRO Splash Pass app by purchasing the \$4.00 or \$6.00 fare calculated by Ecolane or with cash on board (exact change required).. Multi-day or multi-ride passes, GO Santa Cruz Passes, UCSC Student ID's, and Cabrillo Student ID's are not valid for this service.

12. Who drives METRO Cruz On-Demand?

Trained METRO ParaCruz drivers will be operating METRO's Cruz On-Demand vehicles.

13. How do I download and use Ecolane?

Ecolane can be downloaded for the App Store or Google Play. For more information visit METRO's app page.

14. How do I download and use the METRO Splash Pass?

The METRO Splash Pass, METRO's mobile ticketing app, can be downloaded from the App Store or Google Play. For additional information on the METRO Splash Pass visit <u>METRO's app page</u>. For step-by-step user instructions <u>download</u> <u>the brochure</u>. Once your Cruz On-Demand fare is purchased on the Splash Pass, show the ticket to the driver when boarding and driver will visually inspect the validity of the ticket.

15. How can I request a ride without a smartphone?

You can request a ride without a smartphone by calling METRO's ParaCruz Customer Service at (831) 425-4664 between the hours of 8AM and 5PM, 7 days a week.

Home Fares & Passes Rider's Guide Routes Agency Info ADA Paratransit

Contact Us Site Map Help Privacy & Use GTFS Data

Copyright © 2022 Santa Cruz Metropolitan Transit District. All rights reserved.



VI-9. REGIONAL PLANNING

Collaborating, in mutually beneficial regional partnerships, is the key for ensuring sustainable transportation and land use investments that will affect the future of Santa Cruz and the greater region.

KEY RECOMMENDATIONS

Successful regional collaboration can address:

- Existing and future regional vehicle traffic congestion problems on Highway 1
- The location, extent and balance of future employment and population growth, including the provision of mixed-use development and affordable housing near transit, to preserve open space
- The type and availability of transit services and accessible routes to expand person-trip travel options
- Managing multi-modal travel way capacity more efficiently
- Managing parking availability and cost to increase carpooling and transit, and to encourage more efficient, compact land use
- Expanding regional bicycle and recreational trail networks.

Key partners include UCSC, Metro, SCCRTC, Santa Cruz County, Caltrans, Downtown Merchant's Association and major Santa Cruz employers.

The challenge of transportation planning is that solutions to one issue generally have both beneficial and negative consequences for related issues. Therefore, success relies upon regional collaboration and relying on the principles of sustainable transportation planning. Applying the principles will reflect core community values and help achieve balanced and integrated regional transportation and land use solutions. This approach offers a comprehensive perspective to frame issues and solutions. Santa Cruz should:

- 1. Support regional funding and implementation of key regional projects that can significantly benefit the city, including:
 - Metrobase Transit District Consolidations Operations Facility
 - Right-of-way acquisition on rail corridor
 - Bike and pedestrian path on rail right-of-way
 - Local bike projects
 - Expanding local and regional bus service
- 2. Ensure, as the proposed Regional Transportation Commission Highway 1 widening project moves forward, that the following criteria are sufficiently



evaluated so selection and funding of future projects are consistent with the MTS vision and community needs.

- New travel choices. Make a major regional transportation investment to provide new travel choices to ensure high-occupancy, high-frequency regional transit service and carpooling that serves local and regional activity centers as the primary means to address vehicle traffic congestion and increase person-trip mobility.
- Funding availability for transit. Ensure that Highway 1 widening project capital, operating and maintenance costs, which would be covered by an increase in sales tax, do not reduce funding for bus and transit services. In addition, ensure that sales tax funds are annually available to support other priority transportation projects.
- Acceptable levels of local street vehicle congestion. Ensure that there are no significant local street vehicle traffic congestion and increased SOV traffic impacts induced by Highway 1 widening or as a result of construction impacts related to the widening project.
- Support local transit, carpooling pedestrian and bicycle travel. Ensure that the
 design and operations of the widening project connect to the local street system
 in a manner that can support transit and carpooling operations as a priority on
 local arterial streets. Additionally, support pedestrian and bicycle connections
 across the highway to interconnect north and south neighborhoods.
- Demonstrate sufficient benefits relative to other feasible alternatives to justify project costs and impacts. Ensure that the future travel benefits and travel time savings for transit and carpooling are sufficient to justify the costs and environmental impacts of a Highway 1 widening project when compared with other feasible alternatives, including a BRT system on the rail corridor.
- Minimize auto-oriented land use impacts both regionally and locally. Conduct an
 evaluation of the land use impacts of a Highway 1 widening project. It should
 monitor progress in promoting compact, walkable, mixed-use and transit-oriented
 development (moving away from inducing low density, auto-oriented development). The evaluation should identify other feasible alternatives that support
 sustainable land use.

BACKGROUND

Regional Setting

The City of Santa Cruz is located on the Monterey Bay between the San Francisco Bay Area to the north and the Monterey Peninsula to the south. As the home for the University of California at Santa Cruz, county government, and several of the County's largest employers, Santa Cruz is an employment center for Santa Cruz County. With coastal mountains, sandy beaches and a vibrant downtown, Santa Cruz is also a major tourist destination and recreation attraction for the San Francisco Bay Area and the Monterey Bay Area.

Population and Employment Growth

As shown in Table 1, Association of Monterey Bay Area Governments (AMBAG) forecasts for population and employment growth for the City and County of Santa Cruz indicate that:

- Local programs can influence 74% of Santa Cruz peak hour travel demand. 50% are local trips and 24% are commute trips into the City.
- 26% are commute trips out of the City, which are significantly less influenced by local programs.
- The City of Santa Cruz contributes less than 20% to total regional PM peak hour trips, declining from 18% in 2000 to 17% in 2020.
- Santa Cruz County's population, residential housing construction and employment are projected to increase at a greater rate than the City's between 2000 and 2020.
- 69 percent of regional population growth by 2020 will be in Watsonville and the unincorporated areas of Santa Cruz County, increasing by 31,561 from 180,334 to 211,895 by 2020.
- Approximately 211,895 people will live in South County, approximately 70 percent of the County's projected 2020 population. Due to South County's low-density development pattern, future growth will continue to contribute to increased auto dependence and is less responsive to transit services.
- A net 19% of the County workforce commutes to areas outside of the County for employment in areas such as Monterey County and the Bay Area, with the majority of these trips going to the Silicon Valley area in Santa Clara County.
- Population in Santa Cruz County is anticipated to increase by 17,8% between 2000 and 2020 growing from 257,739 to 303,646.
- Employment in Santa Cruz County is anticipated to increase by 19% between 2000 and 2020, growing from 140,589 to 168,532 jobs.



Table 1: Population and Employment Growth, Santa Cruz County 2000 - 2020

						27	
	2000	Size in Region	2020	Growth	Andrew Commencer (Percent of Region	Percent of
		Employ	ment		101	***************************************	
Santa Cruz County	140,589		168,532	27,943	19.9%		
	1/11/10/08	Popula	tion				
Capitola	11,172	4%	11,750	578	5.2%	4%	1%
Santa Cruz	55,013	21%	64,386	9,373	17.0%	21%	20%
Scotts Valley	11,218	4%	15,615	4,397	39.2%	5%	10%
Watsonville	43,620	17%	55,875	12,255	28.1%	18%	27%
Unincorporated	136,714	53%	156,020	19,306	14.1%	51%	42%
Santa Cruz County	257,737	100%	303,646	45,909	17.8%	100%	100%
Unincorporated + Watsonville	180,334	70%	211,895	31,561	42%	70%	69%

TRANSPORTATION SETTING

Network

Regionally, State Highway Route I is the major inter and intra county route for the County, following the coast from San Francisco and San Mateo County south through the City of Santa Cruz. Within the city, Highway 1, traverses from the recently improved Mission Street, traverses east to its junction with Highway 17. At Highway 17 Highway 1 forms a four-lane freeway extending south to Watsonville and Monterey County. State Highway 17, which traverses the Santa Cruz mountains, terminates in Santa Cruz and connects Santa Cruz County to the greater San Francisco Bay area.

Highways I and 17 experience average annual daily traffic volumes of up to 110,000 and 66,000, respectively. The two highways serve regional traffic, motorists who commute every day to the high-tech job centers in the Silicon Valley, and motorists who travel into Santa Cruz County to enjoy the scenic recreation opportunities offered by the region. Highway 17 is often subject to high accident rates, primarily due to motorists driving faster than is safe for conditions.

Traffic Volume/Capacity

Annual Average Daily Traffic (AADT) along Route I range from 36,000 near the Monterey County line to in excess of 110,000 near the "fishhook" interchange with Route 17. Between State Park Drive and Morrissey Boulevard, current AADT ranges from 83,000 to 110,000 with the highest daily volumes occurring between the Soquel and Morrissey interchanges.



Peak hour travel demand in the study area exceeds the carrying capacity of the highway. Route 1 operates at Level of Service (LOS) "F" for multiple hours each day. Typical northbound AM mid week recurrent morning congestion lasts for over 3.5 hours; mid week southbound PM congestion lasts for over 4 hours.

Recurrent congestion related queuing on State Route 1 extends for several miles during peak hours. In the PM, southbound traffic queues from the Bay Porter Interchange back through the 1/17 Junction towards Pasatiempo Drive and north on Route 1 towards the Route 9 Junction. In the AM peak period, northbound congested queuing typically extends from Morrissey Drive to beyond Freedom Boulevard. Accidents, events, and other incidents in the corridor can further increase congestion related delays in either direction, on any day, including weekends.

The AMBAG travel forecasting model projects that the 2020 Average Annual Daily Traffic (AADT) volumes in the study area will range from 115,000 near State Park Drive to 144,000 between Morrissey and Soquel. With this projected increase in travel demand, the extent and duration of congestion in the study area will significantly increase. The duration of daily northbound congested conditions would increase by several hours with weekday recurrent congestion related queues extending as far back as Watsonville during both the AM and PM peak periods. In the southbound direction, the anticipated increase in travel demands will further impact Route 17, Route 9, Ocean Street, and Mission Street as congestion queues extend north. Soquel Avenue, Seabright neighborhood, Morrissey Boulevard and the Hwy 1/9 intersection also experience high levels of vehicle traffic.

Accident Data

During the five year period, there were a total of 921 accidents on Hwy 1 from Morrissey-St. Park with no fatalities and 281 injuries resulting in a total accident rate of 1.22, which is below the statewide average rate of 1.60. The types of collisions were rear end (287), hit object (66), and sideswipe (47). The primary collision factors for these types of accidents were speeding (263); improper turn (40), and tailgating (45). The times of the day when a large percentage of these accidents occurred were 8:00 a.m. (60), 9:00 a.m. (36), and 5:00 p.m. (70).

Transit Services

Regional bus routes provide service to destinations in Santa Clara and Monterey Counties. Weekday service is provided by the Highway 17 Express Bus, which serves Santa Cruz, Scotts Valley and San Jose (destinations include the Caltrain Station and San Jose State University). Amtrak buses provide service to downtown Santa Cruz's transit center and to the San Jose Caltrain station, with train connections to San Francisco, Sacramento, Stockton and intermediate cities. Limited Amtrak bus service is also available between Watsonville and San Jose. Greyhound buses serve downtown Santa Cruz, Los Gatos and the San Jose Airport.



Modal Choice/Transit

Although the urbanized portions of the County, especially University oriented areas of Santa Cruz, exhibit support for alternative transportation modes including transit and bicycling, the preponderance of new growth has been at lower, less transit conducive densities in communities and unincorporated area lying south of Santa Cruz. As a result, a recent survey indicates that 83% of the County's workers commute in single occupant vehicles. Those who live in Santa Cruz County and work elsewhere also impact Highway 1. According to the 1990 Census approximately 20% of employed Santa Cruz County residents travel to jobs in Silicon Valley and beyond; a significant proportion of these travelers use Highway 1 to access Highway 17 over the Santa Cruz Mountains.

The Route 1 facility currently includes park and ride lots in support of transit use, vanpools, and high occupancy vehicles. "Express Buses", including Route 17 Express Service are trapped in mixed flow lanes with all other traffic, and no incentives such as ramp meter HOV bypass lanes or mainline HOV lanes exist to encourage ridesharing.

Lack of Alternative Routes

Owing to geography, topography and historical development patterns, Route 1 is the lifeline for transportation through the County and its urbanized areas. While Route 1 is the only continuous route through the County, Soquel Drive/Soquel Ave and other local arterials including Capitola Road and Murray Street/East Cliff Drive, serve as parallel routes within certain sections of the urbanized area. These roadways, however, are themselves congested during peak hours and little opportunity exists to expand their capacity. An underutilized branch rail line provides potential for future transit growth in the corridor, and including potential use for as a bicycle and pedestrian path. The closest parallel State highway for interregional travel is U.S Route 101, which is separated from Route 1 by coastal mountains.

REGIONAL TRANSPORTATION PLANNING

Institutional Context

The regional transportation planning agency for Santa Cruz County is the Santa Cruz County Regional Transportation Commission (SCCRTC). SCCRTC oversees planning and funding programs for local & regional projects using state and federal transportation funds. The City of Santa Cruz has one City representative on the 12-member SCCRTC board and many City transportation projects are funded through grant programs administered by the SCCRTC.



Adopted Plans and Programs

Three regional transportation planning efforts directly affect the future of transportation planning for the City of Santa Cruz:

- 1. The Master Transportation Investment Study (MTIS), approved by the RTC in 1999, which sets forth a program of \$260 million in transportation projects for the Watsonville Santa Cruz UCSC corridor to be pursued over the next 15 years.
- 2. The Regional Transportation Plan (RTP), adopted by the RTC in October 2001, which is the comprehensive regional transportation planning document providing guidance for transportation policy and projects to improve mobility through 2025 and incorporates the MTIS decision.
- 3. The 2002 Regional Transportation Improvement Program (RTIP), adopted by the RTC in December 2001, which implements the RTP, proposes how regional funds should be spent to the California Transportation Commission, and is the summary document which tracks state and federal transportation funding through fiscal year 2006/07.

Key Regional Projects

The adopted RTP confirmed the recommendations of the MTIS, with the following projects having significant potential to affect the mobility future for the City of Santa Cruz:

- Acquisition of the Santa Cruz Branch rail line for future transportation resource for the community.
- Development of a bicycle and pedestrian pathway adjacent to the rail line, where freight operations will continue and future transit options will not be precluded.
- Implementation of the Highway 1/17 Merge Lanes project. This project provides operational improvements by widening the existing to add merge lanes between Highway 17 and Morrissey Blvd. It is funded with \$52 million in State Transportation Improvement Program (STIP) funds and is scheduled to start construction in 2004. It can be characterized as the next step toward full highway widening (with Mission St. widening as the first step).
- Planning for Highway 1 widening from four lanes to six lanes to add HOV
 lane both ways is beyond the limits of the upcoming Highway 1/17 Merge
 Lanes project. This project would modify six interchanges and ten structures,
 including three additional structures for pedestrian over crossings and sound
 walls. The extended Highway 1 widening project is not yet funded and will require
 a local sales or gas tax to enable future construction.



- Funding for a 15-year growth plan for increasing bus service, including new buses, bus stops, equipment and upgraded maintenance/operations facilities.
- Funding for high priority local bike projects, including around schools, and an
 electric bike program allowing discounted distribution and sale of electric bikes
 to people committed to driving less.

None of these projects are fully funded yet.

CONSISTENCY WITH MTS GOALS

Table 2 presents 2002 Regional Transportation Improvement Program funded projects and longer-term RTP projects that will affect future City of Santa Cruz travel. The table provides a conceptual evaluation for consistency with the MTS goals. All identified RTIP and RTP projects are consistent with the MTS, with the following comments:

MTS High Priority Projects

The following projects are MTS high priority projects:

- Metrobase Transit District Consolidations Operations Facility.
- Right of Way Acquisition on rail corridor.
- Bike and pedestrian path on rail right-of-way.
- Local bike projects.
- Expanded Bus Service

Projects Requiring Further Evaluation

The proposed Highway 1 widening projects, both the 1) widening of existing on-ramps, adding auxiliary lanes and ramp metering, and 2) adding one HOV lane each direction - widening Highway 1 from 4 to 6 lanes - modification to 6 interchanges and 10 structures, including 3 pedestrian over crossing and sound walls, require additional design and operational information to evaluate project impacts and ensure consistency with MTS goals.

Key questions to be analyzed in the environmental analysis are:

- 1. The potential effect of increasing SOV use with the addition of HOV lanes.
- Local street system peak hour traffic impacts associated with increased HOV and SOV traffic including the Highway 1 and Mission Street corridors, as well as on Soquel Avenue.
- 2. Operational efficiency and travel timesaving with the design of the transitions from Hwy 1 HOV lanes to local city streets including the flow of transit and ridesharing to UC, downtown and employment center locations.



4. Opportunities for new bicycle lanes and pedestrian connections across Highway 1 to link the north and south areas of Santa Cruz together.

A proposed Route 1 strategy for MTS is to

- 1. Recognize the regional problem;
- 2. Raise questions regarding the problem and potential solutions for consideration;
- 3. Identify issues, solutions and alternatives to address potential impacts for environmental analysis. Items identified by the Steering Committee are:
- Park and ride at Hwy 1/9 is critical.
- Park and ride all along the Hwy 1 corridor.
- Transit stops directly along Hwy 1 corridor (on the freeway).
- Consider Hwy 1 corridor/ROW as accommodating other very high occupancy transit systems (fixed guide way).
- Increase efficiency of Hwy 1 corridor.
- Provide better housing opportunities for those working in the City and currently residing in the County.
- Balance jobs & housing.
- Widening of all bridges across the corridor to accommodate bike lanes and pedestrian facilities.
- Parking pricing options.
- Consider appropriate transit technologies given regional distribution of land use, i.e. that 50% future growth is in low density, auto dependent unincorporated areas of county.
- Provide land use alternatives in EIR analysis for region.
- Providing alternatives, including HOV lanes, improve SOV travel.
- City hire separate EIR consultant to independently evaluate HOV lane impacts.
- Offer choices.
- Recommend rationale to council.
- Ensure that if there is a 1/2 cent sales tax to pay for the widening, that it does not eliminate funding for transit.
- What are the local street impacts of the Highway 1 widening?



Table 2: Regional Projects

Project	Cost	Consistent MTS	Remarks
Hwy 1 widening - merge lanes cost increases	\$52 million	- Projects Funded in the RTIP that Affect the City	need additional information to evaluate impacts & insure consistency with MTS goals
Metrobase - Transit District Consolidated Operations Facility	\$31 million	Yes	MTS high priority needs additional funds
Traffic management - Hwy 1 freeway service patrol	\$240,000	Yes	non capacity increasing project that improves safety and traffic flow
Traffic management - Commute solutions	\$444,000	Yes	regional carpool program
Project management - SB45 planning funds	\$230,000	Yes	helps track funding for all project
Sanctuary Scenic Trail	\$1.5 million		Only \$150,000 currently funded
Santa Cruz Metro Center Rehabilitation	\$6 million		
Highway 17 Bus Purchases	\$4 million		
Santa Cruz Branch Rail Line Acquisition needs additional funds	\$15 million	yes	MTS high priority
Regional Vanpool Incentive Program	\$100,000		
Santa Cruz Area TMA Program	\$90,000/yr		
Electric Bicycle Commuter Incentive Program	\$1 million	yes	needs additional funds
One in Five (Don't Drive) Rideshare Promotion	\$1 million	yes	needs additional funds
Bike & pedestrian path on rail right-of-way only environmental and planning phase funded	\$12 million	yes	MTS high priority
Battery Backup of Signals program	\$200,000		
ty of Santa Cruz Projects			
San Lorenzo River bike/ pedestrian bridge needs additional funds	\$3 million	yes	MTS high priority
Santa Cruz Multimodal Station at Depot Site	\$4 million		
Broadway-Brommer Bike Path	\$2 million		
Beach Street Contraflow Bikeway	\$600,000		
Front St. pavement rehabilitation	\$325,000	yes	
High St./Highland Ave. pavement rehabilitation	\$611,000	yes	
Water St. pavement rehabilitation	\$195,000	yes	
EastCliff/Murray St. pavement rehabilitation	\$395,000	yes	



Project	Cost	Consistent MTS	Remarks
San Lorenzo/E. Cliff/Riverside pavement rehabilitation	\$900,000	yes	
West Cliff Dr Path Widening	\$888,000	yes	may need additional funds
Mission St/Hwy 1 Lighting	\$1 million	yes	needs additional funds
Water, Soquel, and Broadway pavement rehabilitation	\$395,000	yes	aka "arterial roadway rehab"
Mission St/Hwy 1 Landscaping	\$625,000		

RTP Projects that may be implemented/constructed 2002-2025 (Not currently funded)

Bus service improvements		yes	MTS high priority
-Bus stop improvements	\$7.5 million		
-Fleet preventative maintenance	\$1.1 million		
-Hwy 17 Express Service Expansion	n \$21 million		
-Local transit service expansion	\$32.2 million		
-Replacement Buses	\$69 million		
-Metro System Automated Customer Service	\$200,000		
-Transit Alternative Fuel Conversions	\$3.2 million		
-Transit Mobility Training Program Expansion	\$1.2 million		
-Transit Service Operations and maintenance	\$732 million		
-Transit Technological Improvements	\$5 million		
-UCSC Bus Service Expansion	\$12.3 million		
-Web-based Transit Rte Info	\$300,000		
-ADA Paratransit fleet and service	\$21.5 millior		
-Countywide Specialized Transportation	\$34.5 millior		
-Liftline Consolidated Op Facility	\$10 million		
-Non-ADA Paratransit Service Expansion	\$17 million		
Hwy Improvements			
Adding 1 HOV lane each direction by Widening Hwy 1 from 4 to 6 lanes, Morrissey Blvd to State Park Drive	\$300 million		need additional information to evaluate impacts & insure consistency with MTS goals
Hwy 1/9 intersection modifications and park and ride lot	\$6 million	yes	
Intelligent Transportation Systems on Hwy 1	\$3 million		
Bike/Ped bridge on Hwy1 @ Mattison	\$2 million		
Hwy 1 Ramp Metering	\$2.5 million		



Project	Cost	Consistent MTS	Remarks
Hwy 1/San Lorenzo Bridge Widening	\$10 million		
Hwy 17 ITS	\$7 million		
Hwy 17 Operational Improvements	\$50 million		
Hwy 17 CHP Safety Program	\$2.5 million		
local road improvements (MTS project listing) evaluate impacts & ensure consistency with MTS goals		yes	need additional information to
Neighborhood Traffic Management	\$2.5 million		
Countywide bicycle projects	\$75 million	yes	MTS high priority
Local Arterial EMS and HAR System	\$600,000		
Intracity Rail Transit	\$10 million		Passenger rail in City of SC
Other Regional Projects/Programs			
Bike to Work Project (Ecology Action)	\$620,000		
Electric Vehicle Recharging Stations	\$2 million		
Integrated Transportation Info Center			
Park and Ride Lot Development	\$8 million		
Transit Oriented Development Program	\$5 million		
Car sharing Program (SC TMA)	\$2.5 million		

VMT Residential Project Thresholds

